Private decision making by parties				Private third-party decision making		Legal (public), authoritative third-party decision making		Extralegal coerced decision making	
Conflict avoidance	Informal discussion and problem solving	Negotiation	Mediation	Administrative decision	Arbitration	Judicial decision	Legislative decision	Nonviolent direct action	Violence
	-			Increased coercie					

Figure 1.1. Continuum of Conflict Management and Resolution Approaches.

outcome